

COMPASS IREL&ND

Winners' stories

Aviva Stadium

Stories have been summarised – if you would like to read your full, original nomination, please contact your nominator.



Ahmed Mehennaoui	Alexandre Carlier
Quarter 3 2024	Quarter 4 2024
Ahmed goes the extra mile in work every day and sets the standards for all other staff members to follow. With excellent relationships with clients, Ahmed is a role model that the other staff look up to - passionate about the food and service he delivers on a daily basis.	Skilled barista Alex's customer service is outstanding - he remembers everyone's name and coffee order and our client loves his mannerisms and chat. "Always willing to help others - his respect and enthusiasm towards his team and our customers is second to none".
Claire Earls	Gloria Civalleri
Quarter 4 2024	Quarter 4 2024
Dedicated and selfless Claire goes above and beyond to ensure our clients have the best possible experience. "Her desire to go the extra mile while being meticulous in her work makes her an extremely valued colleague who doesn't look for the limelight that she rightly deserves".	Gloria has a fantastic personality and her high level of commitment and dedication is really appreciated by the rest of the team, but most of all by her customers. "Exceptional customer service and always delivered in a safe environment".

Greg Niewiadomski	Ianna Goriuc (Q3)
Quarter 4 2024	Quarter 3 2024
Greg is described as highly-determined and "the best head chef I've ever worked with". He's won awards for his dishes and is constantly looking for ways to be more sustainable and to reduce food waste. "A trustworthy person who is always there for you when you need him, and always with a positive attitude".	Ianna is so passionate about her job and is fully committed to helping others. Although she never says no when asked, she also works on her own initiative - always fair and emphatic, she inspires her colleagues. "She is a perfect example and inspiration to all our staff."
lanna Goriuc (Q4)	Joan Foy
Quarter 4 2024	Quarter 3 2024
Ianna is described as being a brilliant all-rounder in the workplace. Hardworking, positive and always there to help others - colleagues love to work with her and customers adore her too.	Joan has worked for Compass for 26 years but still has the energy of a 30-year-old - bouncing around with happiness at work. Always friendly and smiling, the customers make a bee-line for her, and she helps build the confidence of the new starters. "Joan deserves the recognition as a loyal employee and for her dedication to Compass".

Jolanta Paff	Kelsey Kelleher
Quarter 3 2024	Quarter 4 2024
Jola does such a great job dealing with our customers and clients - her smile and empathy is an inspiration to all of us. "She helps everyone, especially those with special needs like children and disabled and elderly customers - going the extra mile to make sure they are treated with kindness and respect".	"Has a wonderful commitment to work and the team - delighting clients, improving customer experiences and delivering great service."
Lorraine O'Flynn	Marc Sabates
Quarter 4 2024	Quarter 3 2024
Lorraine has a smile on her face from the moment she arrives until she finishes - her bubbly personality oozes positivity which brightens up her colleagues' days. "Her ability to remember every customers name, along with their favourite sandwich filling is amazing - customers constantly comment on how friendly and helpful she is".	Marc was recently promoted to Team Leader after showing great positivity and dedication to his role. In his short time with Compass he has already inspired 3 of his friends to come and work for Compass. "Marc has blossomed into his new role - receiving compliments from his customers on his friendly demeanour, friendliness and professionalism".

Marius Ganea	Martin Murphy
Quarter 4 2024	Quarter 4 2024
Marius was nominated for his quick thinking and selfless actions during a medical emergency at work - staying calm and assisting his colleague, who had collapsed. Marius's observations, as well as his ability to communicate effectively with the medical professionals, helped to ensure the comfort and privacy of their co-worker.	Martin was covering his supervisor's holiday when a member of staff suddenly went off with COVID and had to leave the premises. Martin stepped up, tested all remaining staff and ensured all departments were covered for the week. "A great role model".
Martina Finn	Miguel Mena
Quarter 3 2024	Quarter 4 2024
Martina has given 23 years of service in total, after taking a break to care for her mother. She looks after the till/tea/coffee station and she does it with pride. A dedicated member of the team, she doesn't hesitate to help and support wherever she is needed. "She is very attentive, customer-friendly, customer-orientated - teaching all staff the importance of customer care and kindness".	Kitchen Porter Miguel is known for his hard work, positive attitude, and dedication. During a busy holiday season, Miguel stayed late to ensure the kitchen was spotless and all equipment was sanitized to the highest standard – ensuring the kitchen operations remained seamless and customers received a high-quality dining experience. "His exceptional efforts not only boosted team morale but also reinforced a culture of mutual support and dedication with our workplace".

Paolo Armani	Paul Curran
Quarter 4 2024	Quarter 3 2024
Paolo is a highly-valued member of the Foodbuy team and recently played a crucial role in supporting a new mobilisation. Without hesitation and already with his own busy workload, he took on the monumental task of reverse engineering approx. 104 menus and creating product lists and order sheets, to ensure a smooth transition for the client.	Even through stressful periods Paul is such a supportive colleague, always taking the time to help solve issues and never leaving the office until everyone is happy. "Paul is the type of amazing human being who you rarely see sitting down - he's always busy looking after clients on site and making sure his staff are supported. After looking after everyone in the stadium all day, Paul goes home and minds his family as well as he minds his colleagues in the office. He just never stops!"
Peter O'Brien Gleeson	Pinky Bhandari
Quarter 3 2024	Quarter 4 2024
Head Chef Peter keeps morale high, even on the toughest days, and his calm demeanour has such a positive effect on his colleagues - who he makes sure are happy in their work and included in conversations. "He notices when someone isn't in the best form and makes them feel better - he's been so helpful to one of his colleagues who is going through some mental health issues".	Pinky was nominated for her great colleague and customer relationships - she knows exactly what each person wants as soon as they walk through the door! She's missed by customers when she's off and they always have such positive things to say about her.

Rhiannon Ryan	Ricardo Klumpp
Quarter 3 2024	Quarter 3 2024
The passion Rhiannon has for Compliance is admirable & exemplary. Maintaining the 853 licence is only possible thanks to her dedicated due diligence when completing her daily compliance checks - the result of which positively impacts all our customers and clients.	Our Storeman Ricardo is always on time, and prepared to stay late whenever necessary with a smile on his face no matter how much pressure he is under. "He does his work thoroughly and with pride - always ready to do more. He's an extremely valuable member of our Team and we would be lost without him".
Vitor Martins Valini	
Quarter 3 2024	
"Vitor was alone at the unit closing the day and we received a last minute urgent hospitality request and he was able to take care of the request and delivery. Vitor has been shown lots of determination and commitment in his role and is completely trusted".	

Thank you for your support!

